



Seth Whitford
Pepper Communications Ltd
Beechwood Way
Langage Science Park
Plympton
Plymouth PL7 5HH

04 July 2008

To whom it may concern

Letter of commendation

Connexions Cornwall and Devon Ltd have employed Pepper for our print and mailing requirements for the last several years. During that period, Pepper have twice successfully tendered for our business. They print in excess of 200 jobs a year for us; fulfil these to our rigorous distribution requirements throughout Cornwall and Devon; manage an online stock system consisting of more than 100 items; assist with design when required; manage our mail campaigns; and advise on product innovation.

We are always both impressed and pleased with their ability to handle the diversity our account demands, and with their constant and consistent quality of output. Whilst you could argue that in today's market these standards should be expected, in my experience they are not always achieved, and this is further credit to Pepper. Our working relationship is built upon partnership. This is also an extremely important aspect of the Connexions print management requirement. Furthermore, it is the ethos of quality and attention to detail that is embedded into all aspects of their delivery that I would single out for the most praise. I am able to rely upon their service with complete confidence. In turn, this allows me to concentrate on my own priorities.

Yours sincerely

Tim Lowther
Media, design and production co-ordinator

